



FoDH Annual General Meeting 29th April 2026



AGENDA

- Apologies for absence
- Adoption of the minutes of the Meeting held on 29th April 2025
- Chairman's Report on year 2025
- Treasurer's Report for 2025
- Election of Independent Examiner
- Re-election of Trustees
- Q&A
- Malcolm Rainbow, Public Governor, Bedfordshire NHS Trust
- Presentations by the Surgery



AGM 29th April 2026

- Apologies for Absence
- The minutes of the Annual General Meeting held on the 29th April 2025 were sent out to members by email and 21 votes in favour of adoption of the minutes have been received
- No votes against adoption were received
- Any other votes ? (please don't vote if you have voted online or are not a member of the PPG)



CHAIRMAN'S REPORT

- Business 'as usual'
- Improving communications – triage
- Assisting practice to improve the patient / care environment
- Keeping the survey going
- Committee:
 - Simon stepping down as Chair, Steve proposed to take over.
 - Roz taking on Secretary role
 - Kingsley stepping down as Trustee



SURVEY RESULTS

How would you rate the following:	2024	2025	2026	Commentary - 2026
The Appointment Booking processes	5.22	6.31	6.86	Surprising result given the nature of the feedback - 'lots of change - can't keep up', - 'triage form not available out of hours' - 'only good for those with IT skills'
The NHS App to order repeat prescriptions, view your health records, book appointments, etc	7.08	7.86	8.29	Repeat prescriptions are good - but records not always as expected
Reception Team	8.00	7.82	8.16	Very positive feedback - courteous, knowledgeable
Clinical Care at the practice (non-GP including nursing and other staff)	8.79	8.53	8.80	Caring & 'fantastic'
Clinical Care at the practice (GPs)	8.24	7.87	8.47	Mainly positive comments aside from 'don't see the same person consistently' - which is a commentary on process rather than GP care
The efforts of Friends of Davenport Trustees / Patient Participation Group (PPG)	7.48	7.32	7.40	Mainly good / positive commentary skewed by "what difference do they make" - "little communications"
Ideas for Improvements				Under review
Spend Ideas				Under review



TREASURER'S REPORT

FRIENDS OF DAVENPORT HOUSE		
Treasurer Report		2025 (£)
Opening Balance 1 January 2025		15,420
<u>Income</u>		
Davenport House PPG S/Os	2,275	
Friends Donations	1,707	
Gift Aid	979	
HBS interest	6	
	4,967	
<u>Expenditure</u>		
Postage 50%	2,153	
Lights 50%	4,949	
Patient checkin upgrade	1,860	
Blood Pressure Pod	1,092	
Other	510	
Jayex	720	
GP website maintenance	940	
	12,224	
Surplus/Deficit for the period		(7,257)
Closing Balance 31st December 2025		8,163



ADOPTON OF THE 2025 ACCOUNTS

- The 2025 accounts were sent out to members by email and 21 votes in favour of adoption of the accounts have been received
- No votes against adoption have been received
- Any other votes ? (please don't vote if you have voted online or are not a member of the PPG)



ADOPTON OF THE 2025 ACCOUNTS

The 2025 accounts are adopted



INDEPENDENT EXAMINER

- Our independent Examiner, Charles le Strange, has offered to stand for re-election
- 21 votes in favour of appointing Charles le Strange as the Independent Examiner have been received
- No votes against were received
- Any other votes ? (please don't vote if you have voted online or are not a member of the PPG)



INDEPENDENT EXAMINER

The appointment is carried



ELECTION OF TRUSTEES



Steve Twelftree
Chairman



Katie Hill
Treasurer



Roz Chasler
Secretary



Bob Fletcher
Trustee



Simon Speirs
Trustee



Claire Watts
Trustee



ELECTION OF TRUSTEES

- The Trustees standing for re-election were listed on the voting form that was sent out by email to members
- 21 votes in favour of their election have been received
- No votes against have been received
- Any other votes ? (please don't vote if you have voted online or are not a member of the PPG)



ELECTION OF TRUSTEES

The Election of Trustees is confirmed



ANY QUESTIONS

Questions
Close of AGM



Presentations

- Bedfordshire NHS Trust - Malcolm Rainbow, Public Governor
- Why change is happening - Dr Richard Yasotharan
- Local impact at Davenport House - Dr Munawar Choudhuri
- National changes & GP contract - Dr Ajeet Bagga